

**QUALITY  
IN PURITY**

## **Our Services**

Our Commitment to Reliability



**WHITEWATER**

Caring about water since 1932

# Whitewater is a leading supplier of water purification systems since 1932

Our clients demand the very highest standards of pure and ultra-pure water for use in the medical, potable and water for industry sectors.

We advise on and build complete packaged pure water systems from concept and design through to full installation and commissioning.

To ensure that these systems operate at peak performance we offer a full support and maintenance service for water purification systems of all types.

Operating daily in your regulatory environment to help you reach specific requirements eg. the water regulatory standards for the following sectors:

## Dialysis

- ISO 13959:2014.ISO 11663: 2009.ISO 26722:
- 2014.ISO 23500: 2011. ISO 13958:2009.
- Medical Device Directive 93/42/EEC

## Decontamination (CSSD/HSSD and Endoscopy)

- ISO/EN 15883
- HTM01-06
- HTM01-01
- Data Logging for: guidance about the management and decontamination of reusable medical devices
- EN 285:2015 Sterilisation-Steam Sterilisers

**Customer satisfaction** is guaranteed due to a superior level of project management, engineering design and technical service expertise, together with the use of high quality components.

**Specialised Experience** our service division of highly trained and experienced engineers all operate to ISO 9001:2015 standard of quality assurance. OHAS 18001:2007 – Occupational Health & Safety, ISO 14001:2015 – Environmental Management System.

**Engineering Support** including root cause analytics and the implementation of correctional actions.



## System Analysis/Diagnostics

Designed to ensure reliability and consistent performance of your plant.

### Analysis may include:

- Changes in water analysis operating data
- Resin/Media Sampling and RO membrane inspection
- New Technology updates
- Systems Upgrades

### Diagnostics remotely accessible to include:

- Critical Process parameters with alarms notified to a dedicated contact via SMS
- System performance visualisation in real time
- Interrogate data logs for thermal disinfection, conductivities, pressure profiles and flow rates

## Service Contracts

We provide **operating support services** to ensure that your water treatment system functions at peak efficiency. Our service division of highly trained and experienced engineers offers full contract maintenance of your system eliminating costly downtime and delays. A contract can include any or all aspects of system analysis plus operator training. These contracts include our emergency 24/7 on-call support.

Our service contracts also extend to other manufacturing and installer systems, so no matter how you clean your water, we can ensure that standards are maintained throughout - all included in one easy package.

### Our Team of Engineers are:

- Located Nationwide - for local support.
- Equipped and trained with up-to-date knowledge of all the latest technology.
- Equipped with fully stocked vans - for instant consumable replacements.
- Provided with smart technology - for fast spare parts order and a real-time availability view, as well as up to the minute data on the history of each site.



Contact us for a review of your current system and to find out how we can deliver improved performance, sustainable energy, water and cost savings, and help you reduce your CO<sub>2</sub> footprint.



## WHITEWATER

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DESIGN



INSTALL



SERVICE

