

# Connection Established Reactive PPM Close 2 2 May 2018 105790-1 Light tubes flickering Residences-3 105004-2 Blocked WC Hammesmith 105078-1 Blocked WC Renal Unit 104985-2 Leaking Tap Medical Centre 104983-1 Door Broken Medical Centre 105089-4 Fan not working Medical Centre

# Improve efficiency and reduce cost

Micad's CAFM HelpDesk is an entirely web based modular SaaS application that improves maintenance workflow efficiency and reduces facility management costs.

It can be implemented faster than most rivals and it's friendly easy to use functionality means instant buy in from a range of stakeholders within your organisation.

### The benefits include...

- Reactive Maintenance
- Planned Preventative Maintenance with job metrics

- Purchasing Module for requisitioning parts and services
- Logistics Module for soft FM tasks
- Client Portal for easy logging of jobs by your customers
- Contractor Portal for sending work to those outside of your organisation
- Olient configurable administration settings
- Resource planner and map location tracking
- SSRS reporting and dashboard tools for assessing KPI and SLA performance
- Apple IOS and Android mobile Apps



To arrange a demonstration contact: +44 (0) 161 927 9573 or email: info@micad.co.uk









## **CAFM/IWMS**





### ▶ Total Accuracy & Linking to the IPR

The optional automatic bonding with Micad's IPR estate management software enables complete interoperability with CAD drawings, room data and Asbestos register information creating a single version of the truth and increased accurate reporting.

### Latest Mobile Technology

With free to download Apple IOS and Android Apps, Micad's HelpDesk solution enables both direct and contracted labour resources to work together in the same system.

### Fast to Deploy & Implement

Micad's CAFM HelpDesk can implemented with speed via master configuration import spreadsheets that include: System Administration, PPM, Assets and Stock registers.

### Less than 20 seconds to log a job

The Client Portal provides the tools your customers need to log a job quickly and easily without the need to call for support.

### ▶ A Fully Hosted Solution

No need to for IT Hardware, costly installations or ongoing maintenance, it's all covered by a single simple annual hosted agreement.

### Easy to use

The easy to use interface is friendly and intuitive meaning only minimal training requirements are required to get up and running.

Why not start reducing cost now and work smarter?











