

We Spoke to Linda Corrigan at Northern Lincolnshire and Goole NHS Foundation Trust





Our PPL Digital team, and Account Managers have been on the road, talking to some of our existing clients about their experiences with PPL Training.

In the first of a series of client case studies - we spoke with Linda Corrigan, the Lead Training and Compliance Officer for the Northern Lincolnshire and Goole NHS Foundation Trust (NLAG).

How Have We Helped This NHS Trust?

Linda's role at NLAG includes the sourcing and organisation of training courses for the engineering, estates and facilities teams across the various hospitals that make up the trust. In order to fulfil the continued professional development requirements of institutes such as the IET, IHEEM et al, Linda works with PPL Training, and others, to provide a continuous programme of learning for the staff across the trust.

Training In-line With HTM Guidance

A selection of our training courses are designed specifically to reflect the guidance provided by the Department of Health and NHS England, known as the Health Technical Memoranda or HTMs.

Key personnel identified throughout these guidance documents receive training through us with a view to ensuring a safe system of work can be implemented across the NHS estate.

Practical Training to Improve Competency

Technical competencies have a huge role to play within the NHS estate when it comes to ensuring patient safety.

Engineers and maintenance personnel responsible for assessing and servicing key elements of the built environment within their trust also must make sure that building services and engineering installations are operating effectively and efficiently.

Our training covers elements of:



High Voltage Electrical HTM 06-03



Low Voltage Electrical HTM 06-02



Safe Water HTM 04-01



Ventilation Systems HTM 03-01



Medical Gas Pipeline Systems HTM 02-01



Fire Safety HTM 05-01



Lifts HTM 08-02



Management of Safe Systems (eg. AE and NHS PAM)



Friendly Account Managers

Our Account Managers are a key part of our team. They are often the conduit between our clients and our knowledgeable and experienced tutors, passing on questions and ensuring that the right delegate is placed on the right course for their specific needs.



Supportive and Flexible

On occasion, where a turnover of staff is experienced, we pride ourselves on our ability to be flexible and supportive of our clients. Should a delegate need to be replaced, or new spaces added, we have always, and will continue to, provide the very best service possible. Sometimes this can mean rearranging training courses for individuals, or adding new sessions to accommodate.



Certification is Key



The ability to quantify and qualify staff training with authentic certification is an essential requirement for any NHS Trust. Our relationships with 3rd party accreditation services such as City & Guilds, BPEC and The CPD Certification Service make this possible.

Training and certification that is in-line with HTM guidance is the first step in proving the competency of your engineers across the full Safe System of Work.



New Courses to Continue Development of Staff

In recent years, additions to our portfolio of training courses have been well received by the 100+ NHS Trusts and Health Boards who trust us to deliver their training.

Medical Gas Pipeline Systems training in-line with HTM 02-01 was added to our offering in 2021 following an £850k investment in practical training facilities in our York and Slough locations.

Recently this area of training has grown further with the addition of Dental Compressed Air and Vacuum Systems for use in Healthcare, which also covers HTM 2022 Supplement 1 guidance.

As well as these in-centre training course offerings, we also now provide Medical Gas Safety Training for Clinical Users, a self-paced e-learning course for clinical staff with a responsibility for working with Medical Gas Pipeline Systems, meeting the HTM 02-01 guidance that 'General Nursing Staff' should undergo refresher training annually.

Elsewhere, we have also added a course designed to inform the Fire Safety Responsible Person, those responsible for completing and submitting the NHS Premises Assurance Model, as well as a remote tutor-led course Introducing The Risk of Pseudomonas aeruginosa and Other Waterborne Pathogens.



Delivering Excellence as Standard

As highlighted by Linda in our conversation, the standards set by us and expected by our clients are very high.

Whether we are providing assistance with booking accommodation, supplying lunch or light refreshments, ensuring that our training centres are clean and comfortable, or of course, delivering our training courses, we strive to provide the very best for our clients.

As HTM Guidance is reviewed and updated, we will ensure that our training courses reflect any of the recent changes.

We continue to work with manufacturers and suppliers to the NHS to provide the best possible practical facilities.

Our Account Managers and Client Services staff will continue to support our clients, meeting their requirements for industry recognised certification.

And finally, we will continue to listen to industry and reflect the challenges presented in new courses.