



Passenger Release Training

Redefining Lift Training



About Course Providers; SVM Associates

Working over three broad areas, SVMA is considered a leading UK practice in:

- Building service, engineering and design
- Building Management assistance and advice
- Lift, cradle and escalator specialist consultancy

Due to our close working relationships with a **number of NHS Trusts**, our Passenger Release Training stands out as a hands-on, lift-specific experience and leaves delegates with the **knowledge and skills to respond to trapped passengers** even more quickly than a lift service contractor.

Who Presents the Passenger Release Training?

Director **John Newbold** and his specialist team host and present the training. With their realworld, engineering experience, all of the trainers not only know their area of expertise in immense detail; they also understand the everyday demands of overseeing complex building management, maintenance and occupier expectations.

“John and Janet have clearly put a lot of time into constructing this course and instead of sticking to just the basic lift release, they gave background information on the different lifts as well... John’s knowledge of lifts is extremely vast. On the practical part of the course, John was more than happy to train us all on our different types of lifts and even fixed an ongoing issue as well.”

Passenger Release Delegate
Epsom & St Helier University NHS Trust

How can Passenger Release Training Benefit Your Organisation?

By training your own employees within your organisation, and not just relying on lift companies, you can:

- Increase the speed of the response in the event of an incident
- Empower your team and develop a sense of ownership
- Identify and pre-empt issues that may cause problems
- Improve the overall passenger experience



How is our Passenger Release Training **Different?**

Our Passenger Release Training uses a combination of practical and formal teaching.

As part of our Training your employees will not only learn the theory behind Passenger Release, they will experience it. Delegates experience:

- Classroom training using actual lift equipment
- Practical demonstrations of release activities:
 - Accessing the machine room
 - Isolation
 - Moving the lift (and when not to move the lift)
 - Releasing the doors
 - Documenting the process.
- A safe system of work for rescuers
- Function of release equipment on your own lifts

What skills do our delegates leave with?

All of our delegates learn how to:

Types of Lifts

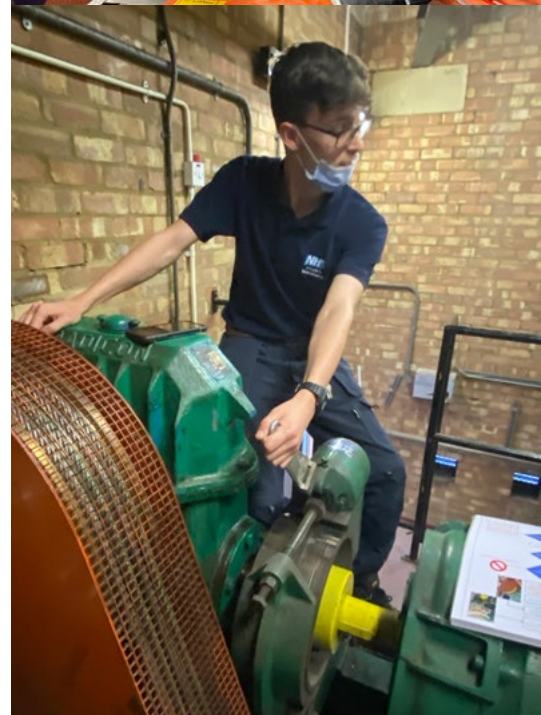
- Identify the main types of lifts and their features
- Understand how a lift will move due to the effect of the counterweight
- Identify whether a lift can be moved or not
- Understand the role of lift loads, gears, traction, drives and platforms

Primary Safety Systems

- Understand the difference between a Safety System and a Primary Safety System
- Be able to match the Primary Safety System with the relevant lift
- Know the purpose of each Primary Safety System
- Identify safety risks associated with a Primary Safety System and act appropriately

Door Systems

- Understand the difference between car and landing door operation
- Identify the main door components
- The steps necessary to release the door and the different release mechanisms
- Select the correct release equipment in the event of trapped passengers
- Be aware of the problems that can arise and how to manage these effectively





**Epsom and St Helier
University Hospitals**
NHS Trust

- Simon Warren
M&E Supervisor

"I have over 20 years' experience in building services and been on numerous Passenger Release Training courses. Out of all of them, I found this one was not only very interesting but it was also very informative....instead of sticking to just the basic lift release, they gave background information on the different lifts as well. The course is constructed in such a way that it can be taught at the same time to individuals learning it for the first time and to Engineers, like myself, with more knowledge and experience."

To discuss our Passenger Release Training for your organisation:

Call: **+44 (0)121 455 0868**

Email: **hello@svma.co.uk**

Or visit our website www.svma.co.uk for more information



Visit our
Youtube channel