

Safety Information Message

Reference: SIM2404

Issued: 06 August 2024

Review Date: 06 August 2025

NHS Scotland Master Indemnity Agreement (MIA): removal of suppliers

Summary

The NHS Scotland Master Indemnity Agreement (MIA) is issued and developed by NHSScotland Assure Equipping Services. Suppliers have been removed from the NHSScotland MIA meaning there is no longer indemnity cover provided for affected items.

Action

Action for NHS Medical Equipment Management System (MEMS) Contacts

1. Review the list of suppliers removed from the MIA register.
2. Identify items supplied on-loan and free-of-charge by the suppliers who have been removed.
3. Carry out an impact assessment to evaluate the effects from their removal from the MIA and put alternative local arrangements in place as necessary.

Action for NHS Incidents and alerts Safety Officers (ISOs)

4. Liaise with MEMS contacts.
5. Provide or arrange support and advice as required.

Background Information

The NHS Scotland Master Indemnity Agreement (MIA) is issued and developed by NHSScotland Assure Equipping Services Team. It indemnifies Health Boards in respect of equipment and other goods supplied on-loan and free-of-charge (including for trial and testing).

The MIA lists the companies which are currently registered as well as details of their public and product liability insurance, thereby reducing unnecessary duplication at local level for each Board. Companies may apply to join the NHS Scotland MIA or voluntarily withdraw from it. Alternatively, they can be removed from the NHS Scotland MIA at any time.

This message communicates changes to the MIA register following the removal of companies. The MIA register and the list of companies removed from it can be accessed on the MIA register webpage using the following link:

<https://www.nss.nhs.scot/health-facilities/equipping-services/access-the-master-indemnity-register/>

MIA contact details

Enquiries relating to the NHS Scotland Master Indemnity Agreement should be addressed to: NHSScotland Assure Equipping Services. Email: nss.miascotland@nhs.scot

Information about IRIC

Incident Reporting & Investigation Centre (IRIC), Facilities Division, NHSScotland Assure NHS National Services Scotland, Tel: 0131 275 7575, email: nss.irc@nhs.scot

Accessibility: Please contact us using the above details if you are blind or have a sight impairment and would like to request this alert in a more suitable format.

IRIC remit: general information about adverse incidents, safety alerts and IRIC's role can be found in [CEL 43 \(2009\)](#), *Safety of Health, Social Care, Estates and Facilities Equipment: NHS Board and Local Authority Responsibilities*, issued 30 October 2009.

To find safety alerts:
scan the QR code or [click this link to visit our website](#)



To report an incident:
scan the QR code or [click this link to visit our website](#)



NHS National Services Scotland is the common name for the Common Services Agency for the Scottish Health Service <https://www.nss.nhs.scot/>