

# WALES REGIONAL CONFERENCE

ICC NEWPORT ♦ 6-7TH MAY 2026



Partneriaeth  
Cydwasaethau  
Gwasanaethau Ystadau Arbenigol  
Shared Services  
Partnership  
Specialist Estates Services



## NAVIGATING UNCERTAINTY: Contingency and Resilience in Healthcare Estates



### What the event is:

IHEEM, with the Welsh Branch and NHS Wales, Shared Services Partnership, Specialist Estates Services, are joining together to deliver the annual Wales Regional Conference, Exhibition, and Gala Awards Dinner on 6th and 7th May 2026. The conference will be held at the International Convention Centre, and the Gala Dinner in the Augusta Suite, part of the Celtic Manor Golf Club.

The programme explores key lessons and emerging solutions for building resilient healthcare estates in 2026. It draws on insights from the 2025 conference and focuses on the following streams:

- Workforce
- Infrastructure failures
- Governance
- Estate Managers Toolbox

The programme looks to address the following challenges:

- Skills shortages and succession planning in healthcare estates teams
- Upskilling staff to meet evolving technology, compliance, and sustainability demands
- Managing ageing infrastructure to reduce the risk of critical system failures
- Improving resilience and response to unplanned outages and emergencies
- Strengthening compliance with statutory and regulatory requirements
- Improving accountability and decision-making across estates functions
- Identifying practical tools that improve day-to-day estates management
- Using data and digital solutions to support informed decision-making

### Wednesday 6th May

#### 8.30-9.00 Registration, refreshments, exhibition

9.00-9.15

##### Welcome

Pete Sellars, IHEEM CEO

9.15-9.35

##### Keynote 1: A view from the bridge

Jacqueline Totterdell, Director General for Health and Social Services and NHS Wales Chief Executive

9.35-10.15

##### Keynote 2: Resilience in NHS Estates across the four nations

Stuart Douglas, Director NHS Wales SSP SES and three further speakers TBC

10.15-10.30

##### Q&A session with panel of speakers

#### 10.30-11.15 Morning break, networking, exhibition

##### Workforce

Simon Russell, Deputy Director, NWSSP SES

11.15-11.45

##### Journey from student through to employment via placement

Des Keighan, Assistant Director of Commercial and Contract Management, Sam Burnett, Estates Officer SB HB and Swansea University

11.45-12.15

##### Career development routes: Assistant to Manager

John Prendergast, Principal Decontamination Engineer, NHS Wales SSP SES, Chair of IHEEM Wales Branch, Mark Furmage Independent Authorising Engineer Decontamination, Ross Andrews, Estates Assets Project Manager, Wye Valley NHS Trust

12.15-12.45

##### Talent stacking

Gary Cooper, Managing Director PPL Training, Martin Worth, Technical Director of PIM (Plant Integrity Management)

12.45-13.15

##### The private sector approach

Arup  
TBC

13.15-13.30

##### Q&A open floor on morning session

#### 13.30-14.30 Lunch, networking, exhibition

##### Infrastructure failures

Chaired by John Prendergast, Principal Decontamination Engineer, NHS Wales SSP SES, Chair of IHEEM Wales Branch

14.30-15.15

##### Investigating incidents- How to guide

Martyn Jeffery, Consultant, Eugene Conway, Zendeavour

15.15-15.45

##### POW Infrastructure Failure to Success

Jason Williams, Assistant Head Of Operational Estates, CTM UHB  
Prince Charles Hospital Development – Lesson Learnt  
Jeremy Holifield, Responsible Officer, PCH, Cyril Glennon, Project Director, Tilbury Douglas, Kelly Edwards, Social Value Manager, Tilbury Douglas

16.15-16.45

##### Providing essential resilience alongside good design: Enhancing Mental Health LD Unit Design

Jessica Ellis, Senior Associate Architect at Stride Treglown, Michelle Blackie, Head of Strategic Marketing at Pineapple Contracts

16.45-16.55

##### Closing address

John Prendergast, Principal Decontamination Engineer, NHS Wales SSP SES, Chair of IHEEM Wales Branch

### Awards Dinner

#### 6th May, Augusta Suite

18.00-19.00 Welcome drinks reception

19.00-00.00 Gala Awards Dinner, after dinner speaker Jonathan Davies OBE, and presentation of the awards

We will be celebrating success by awarding case studies of development in Wales. Six awards will be presented:

**Estates and Facilities Team of the Year**  
Sponsorship Eastwood Park

**Estates Champion of Champions**  
Sponsorship Approved Air

**Apprentice of the Year**  
Sponsored by Tilbury Douglas

**Sustainability Achievement**  
Sponsored by Tarkett

**Capital Project of the Year**  
Sponsorship by James and Nicholas

**Commitment to Service Award**  
Given by IHEEM Wales Branch

After dinner speaker, Jonathan Davies OBE, the celebrated former Welsh rugby player and respected sports broadcaster. IHEEM is honoured to welcome Jonathan to the Wales Gala Awards Dinner and to hear him share his remarkable life story.



IHEEM is sponsoring a limited number of Apprentice entry fees to allow them to attend the Wales, Authorising Engineers, and East Midlands conferences for free. To apply for one of these spaces, please email [events@iheem.org.uk](mailto:events@iheem.org.uk)



Day delegate fees (excluding VAT)

IHEEM member £75

Non-member £150

Awards dinner and drinks reception £105

Assistance available for NHS tradespeople and Apprentices

### Thursday 7th May

#### 8.30-9.00 Registration, refreshments, exhibition

9.00-9.15

##### Welcome

Nigel Keery, IHEEM President

9.15-10.45

##### Welsh Dragon's Den

Panel discussion, formal presentations, a Q&A segment, and audience voting

10.45-10.50

##### Winners Award Presentation

10:50-11:15

##### Invisible Infrastructure

Christine Thomas, Assistant Major Capital Development Manager, James Smart, CAD Technician, Hywel Dda University Health Board

#### 11.15-12.00 Morning break, networking, exhibition

##### Governance

Chaired by Pete Sellars, IHEEM CEO

12.00-12.45

##### Changes to AE provision within NHS England

Pete Sellars, IHEEM CEO, Paul Fenton, IHEEM Business Development Director

##### APs and CPs

Chaired by Mark Furmage, Authorising Engineer Decontamination, Mark Furmage AE Services Ltd

12.45-13.15

##### What's next for APs and CPs?

Mark Gapper, Head of Engineering, NHS Wales SSP SES followed by an open-floor discussion

##### Estate Manager's Toolbox

Chaired by Mark Furmage, Authorising Engineer Decontamination, Mark Furmage AE Services Ltd

13.15-14.00

##### Romeo and Juliet – the tale of two lovers separated by the Director of Finance

Open-floor panel discussion: Operational Estates vs. Capital Projects

14.00-14.30

##### NextGen Healthcare Network thoughts on the day

14.30-14.45

##### Closing Address

Stuart Douglas, Director NHS Wales SSP SES

### End of conference

To book your place at this year's Wales Regional Conference, Exhibition and Gala Dinner Awards, please visit:



Thank you to our drinks reception sponsor and our 2026 event partner

