

# WALES REGIONAL CONFERENCE

ICC NEWPORT ♦ 6-7TH MAY 2026



Partneriaeth  
Cydwasaethau  
Gwasanaethau Ystadau Arbenigol  
Shared Services  
Partnership  
Specialist Estates Services



## What the event is:

IHEEM, with the Welsh Branch and NHS Wales, Shared Services Partnership, Specialist Estates Services, are joining together to deliver the annual Wales Regional Conference, Exhibition, and Gala Awards Dinner on 6th and 7th May 2026. The conference will be held at the International Convention Centre, and the Gala Dinner in the Augusta Suite, part of the Celtic Manor Golf Club.

The programme explores key lessons and emerging solutions for building resilient healthcare estates in 2026. It draws on insights from the 2025 conference and focuses on the following streams:

- Workforce
- Infrastructure failures
- Governance
- Estate Managers Toolbox

The programme looks to address the following challenges:

- Skills shortages and succession planning in healthcare estates teams
- Upskilling staff to meet evolving technology, compliance, and sustainability demands
- Managing ageing infrastructure to reduce the risk of critical system failures
- Improving resilience and response to unplanned outages and emergencies
- Strengthening compliance with statutory and regulatory requirements
- Improving accountability and decision-making across estates functions
- Identifying practical tools that improve day-to-day estates management
- Using data and digital solutions to support informed decision-making

## Wednesday 6th May

### 8.30-9.00 Registration, refreshments, exhibition

- 9.00-9.15 **Welcome and Keynotes Chair**  
*Pete Sellars, IHEEM CEO*
- 9.15-9.35 **Keynote 1: A view from the bridge**  
*Jacqueline Totterdell, Director General for Health and Social Services and NHS Wales Chief Executive*
- 9.35-10.15 **Keynote 2: Resilience in Wales NHS Estates**  
*Stuart Douglas, Director NHS Wales SSP SES*
- 10.15-10.30 **Q&A session with panel of speakers**

### 10.30-11.15 Morning break, networking, exhibition

#### Workforce

*Simon Russell, Deputy Director, NWSSP SES*

- 11.15-11.45 **Journey from student through to employment via placement**  
*Des Keighan, Assistant Director of Commercial and Contract Management, Sam Burnett, Estates Officer SB HB and Swansea University*
- 11.45-12.15 **Career development routes: Assistant to Manager**  
*John Prendergast, Principal Decontamination Engineer, NHS Wales SSP SES, Chair of IHEEM Wales Branch, Mark Furmage Independent Authorising Engineer Decontamination, Ross Andrews, Estates Assets Project Manager, Wye Valley NHS Trust*
- 12.15-12.45 **Talent stacking**  
*Gary Cooper, Managing Director PPL Training, Martin Worth, Technical Director of PIM (Plant Integrity Management)*
- 12.45-13.15 **The private sector approach**  
*Jason Yi, Associate Director, Healthcare Business Leader, Arup*
- 13.15-13.30 **Q&A open floor on morning session**

### 13.30-14.30 Lunch, networking, exhibition

#### Infrastructure failures

*Chaired by John Prendergast, Principal Decontamination Engineer, NHS Wales SSP SES, Chair of IHEEM Wales Branch*

- 14.30-15.15 **Investigating incidents- How to guide**  
*Martyn Jeffery, Consultant, Eugene Conway, Zendeavour*
- 15.15-15.45 **POW Infrastructure Failure to Success**  
*Jason Williams, Assistant Head Of Operational Estates. CTM UHB*
- 15.45-16.15 **Prince Charles Hospital Development - Lesson Learnt**  
*Jeremy Hallfield, Responsible Officer, PCH, Cyril Glennon, Project Director, Tilbury Douglas, Kelly Edwards, Social Value Manager, Tilbury Douglas*
- 16.15-16.45 **Providing essential resilience alongside good design: Enhancing Mental Health LD Unit Design**  
*Jessica Ellis, Senior Associate Architect at Stride Treglown, Michelle Blackie, Head of Strategic Marketing at Pineapple Contracts*
- 16.45-16.55 **Closing address**  
*John Prendergast, Principal Decontamination Engineer, NHS Wales SSP SES, Chair of IHEEM Wales Branch*

Programme may be subject to change

## NAVIGATING UNCERTAINTY: Contingency and Resilience in Healthcare Estates

### Awards Dinner

#### 6th May, Augusta Suite

- 18.00-19.00 Welcome drinks reception
- 19.00-00.00 Gala Awards Dinner, after dinner speaker Jonathan Davies OBE, and presentation of the awards

We will be celebrating success by presenting six awards:

#### Estates and Facilities Team of the Year

*Sponsorship Eastwood Park*

#### Estates Champion of Champions

*Sponsorship Approved Air*

#### Apprentice of the Year

*Sponsored by Tilbury Douglas*

#### Sustainability Achievement

*Sponsored by Tarkett*

#### Capital Project of the Year

*Sponsorship by James and Nicholas*

#### Commitment to Service Award

*Given by IHEEM Wales Branch*

After dinner speaker, Jonathan Davies OBE, the celebrated former Welsh rugby player and respected sports broadcaster. IHEEM is honoured to welcome Jonathan to the Wales Gala Awards Dinner and to hear him share his remarkable life story.



IHEEM is sponsoring a limited number of Apprentice entry fees to allow them to attend the Wales, Authorising Engineers, and East Midlands conferences for free. To apply for one of these spaces, please email [events@iheem.org.uk](mailto:events@iheem.org.uk)



Day delegate fees (excluding VAT)

IHEEM member £75  
Non-member £150  
Awards dinner and drinks reception £105

Assistance available for NHS tradespeople and Apprentices

Sponsored by:  
 PPL Training

## Thursday 7th May

### 8.30-9.00 Registration, refreshments, exhibition

- 9.00-9.15 **Welcome and Chair**  
*Nigel Keery, IHEEM President*
- 9.15-10.45 **Welsh Dragon's Den**  
*Panel discussion, formal presentations, a Q&A segment, and audience voting*
- 10.45-10.50 **Winners Award Presentation**
- 10:50-11:15 **Invisible Infrastructure**  
*Christine Thomas, Assistant Major Capital Development Manager, James Smart, CAD Technician, Hywel Dda University Health Board*

### 11.15-12.00 Morning break, networking, exhibition

#### Governance

*Chaired by Pete Sellars, IHEEM CEO*

- 12.00-12.45 **Changes to AE provision within NHS England**  
*Pete Sellars, IHEEM CEO, Paul Fenton, IHEEM Business Development Director*

#### APs and CPs

*Chaired by Mark Furmage, Authorising Engineer Decontamination, Mark Furmage AE Services Ltd*

- 12.45-13.15 **What's next for APs and CPs?**  
*Mark Gapper, Head of Engineering, NHS Wales SSP SES  
Simon Day, Head of Maintenance and Engineering, Hywel Dda UHB, followed by an open-floor discussion*

#### Estate Manager's Toolbox

*Chaired by Mark Furmage, Authorising Engineer Decontamination, Mark Furmage AE Services Ltd*

- 13.15-14.00 **Romeo and Juliet - the tale of two lovers separated by the Director of Finance**  
*Open-floor panel discussion: Operational Estates vs. Capital Projects*
- 14.00-14.30 **NextGen Healthcare Network thoughts on the day**
- 14.30-14.45 **Closing Address**  
*Stuart Douglas, Director NHS Wales SSP SES*

### End of conference

To book your place at this year's Wales Regional Conference, Exhibition and Gala Dinner Awards, please visit:



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If you would like further details of packages, please contact [office@iheem.org.uk](mailto:office@iheem.org.uk) or call the office on 02392 823186.

For more information about IHEEM, events, and membership: [www.iheem.org.uk](http://www.iheem.org.uk)